

**Committee Members Present:**

Mr. Edward Barlow, Chair  
Ms. Jean Grim  
Ms. Mary Wallace  
Mr. Daniel Moore

**Human Rights Advocate Representation:**

Beverly Garnes, Human Rights Manager

**Crater LHRC Secretary**

Ms. Fabri D. Claiborne

**Committee Members Absent:**

Ms. Audrey Wood  
Mrs. Mary T. Kindred  
Mr. Carlton Starke

**Affiliates Present:**

- ✓ *Mr. James Scott III,*  
Adult Activity Services
- ✓ *Marilyn Newby, Patricia Tucker*  
Agape Unlimited Inc. I, New Beginning, Inc., Phoenix-N-Peace
- ✓ *Mr. Clarence Dilworth, - Did Not Sign In*  
Benchmark Residential Services & Dan-Poe-Dil, Inc.
- ✓ *Ms. Peggy Ball,*  
DePaul Community Resources
- ✓ *Ms. Annette Richardson*  
John Randolph Medical Center
- ✓ *Mrs. Chandra Batts-Stephenson,*  
Low Ground Visions, Inc. /Day Support
- ✓ *Ms. Felicia Daniels,*  
Progressive Adult Rehabilitation Center, Inc. (P.A.R.C.)
- ✓ *Ms. Jeronica Page,*  
Pryor House, High Hopes  
Southside Regional Hospital Inpatient and Outpatient Services,
- ✓ *Mr. Robert Taylor, Michael Nicolas*  
Visions Family Services, Inc.
- ✓ *Ms. Janine Johnson*  
*T'Lab*
- ✓ *Mary Burrow*  
*Agape Unlimited II*

Thursday, January 12, 2012

**Affiliates Present Con't**

- ✓ *Family and Youth Services*
- ✓ *Christopher Sexton*  
*TruCare Homes, LLC.*
- ✓ *Acula Arrington*  
*JC HomeLife*

**Affiliates Absent**

- Live 4 Life Inc.*
- New Hope Youth Services, LLC*

**I. Call to Order**

A quorum being present, Chair Edward Barlow called the Crater Local Human Rights Committee meeting to order at 5:40 PM at Taylor-Starkewood Enterprises 589 S. Crater Road, Petersburg, Virginia.

**I. Public Comments:**

None

**II. Approval of Minutes**

A motion was made and seconded to approve the minutes of the Thursday, October 12, 2011 meeting. Ayes: Mr. Daniel Moore. Mrs. Jean Grimes.

**III. Advocate's Comments**

- IV. Mrs. Garnes discussed the importance of having all mandated positions filled on all LHRCs. The mandated positions consist of two consumers and one health provider. As of December 5<sup>th</sup> the SHRC is compiling a list and a possible course of action is to combine committees or dissolve it.

The State Human Rights Committee (SHRC) continues to monitor and track LHRCs that do not have the mandated positions filled. The SHRC is encouraging LHRCs to notify Licensing of the providers who are not in compliance with the regulations and cooperative agreements.

The meeting minutes must be posted to the DBHDS website within 10 days of the LHRC meeting. A copy of the minutes will be emailed to the affiliates and members to ensure the information is accurate.

The next SHRC meeting will be held on January 27, 2012 at 10:00am.

**V. Financial Report**

Marilyn Newby informed the affiliates of the account balance to date.

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**VI. Secretarial Report**

NationsLine has gone out of business; therefore all reports will be emailed to [CraterLHRC@yahoo.com](mailto:CraterLHRC@yahoo.com) by the submission date provided. For providers who are unable to email their reports a temporary fax number will be given. Please contact Ms. Claiborne prior to faxing. Ms. Claiborne stressed the importance of submitting all correspondence via the [CraterLHRCsec@yahoo.com](mailto:CraterLHRCsec@yahoo.com) email address. A report submission status log was not conducted for the January meeting, but will resume for the April 12, meeting.

**VII. Old Business**

**VIII. New Business**

The Crater meeting and quarterly report submission dates for 2012 is as follows:

<b>Meeting Date</b>	<b>Report Submission Date (By 12 Noon)</b>	<b>Reporting Period</b>
<b>April 12, 2012</b>	March 28, 2012	January 1 –March 17, 2012
<b>July 12, 2012</b>	June 26, 2012	March 18-June 16, 2012
<b>October 11, 2012</b>	September 26, 2012	June 17 – September 15, 2012
<b>January 10, 2013</b>	December 27, 2012	September 16 – December 15, 2012

Mr. Barlow asked the affiliates if they wished to continue having refreshments during the meeting. The majority agreed and a signup sheet was passed around. The refreshment schedule is as follows:

<b><u>Meeting Date</u></b>	<b><u>Responsible Provider</u></b>
April 12, 2012	DePaul Community Resources
July 12, 2012	T'LAB, Inc.
October 11, 2012	Family and Youth Services
January 10, 2013	TruCare Homes, LLC.

**IX. Event Report Statistics**

Reports from each provider on events occurring during the reporting period of September 30, 2011 – December 31, 2011

a) **Adult Activity Services** -  
No program changes or activity to report.

b) **Agape Unlimited I**  
No activity to report

Marilyn Newby requested to change the existing affiliation of the Agape' Unlimited Residential Program from a children's residential program to an adult residential program. A service modification has been submitted to the office of Licensing.

A motion was made by Daniel Moore and seconded by Mary Wallace to approve the program change of Agape Unlimited I.

c) **Agape Unlimited II**  
**Mental Health Support**  
No activity or changes to report.

**Intensive – In Home Support**  
No activity or changes to report

d) **Benchmark Residential Services**  
No program changes.

**Carson House**  
No activity or changes to report.

e) **Dan-Poe-Dil**  
**Wedgewood House**  
No activity or changes to report

**Church Road House**  
No allegations to report.

f) **DePaul Community Resources**  
No Activity to report.

g) **High Hopes**  
No activity or changes to report

h) **JC Homelife**

No activity to report

i) **John Randolph Medical Center** –

On November 8, 2011, a female patient claimed her belongings were taken by staff members. Belongings were given back upon discharge. Patient has paranoia and delusional behavior.

j) **Low Ground Visions, Inc.**  
**Residential Service**

No activity to report.

**Day Support**

No activity to report.

k) **New Beginning, Inc.**

On December 26, 2011, an individual observed to have a diagnosed “superficial burn” on her outer forearm that the individual stated had happened in the home of her brother during the Christmas holiday home visit. Her brother did not corroborate the occurrence.

Finding- Insufficient Evidence.

Corrective Action: body checks before and immediately upon a return from home visit instituted. Accident/Injury/Incident Report completed for any injury not confirmed to have been reported.

Guardian will provide written visitation guidelines for individual.

On December 28, 2011 – An individual alleged to have been scratched by staff. Area of injury was diagnosed as “superficial burn” and also individual recanted her original claim of who the alleged abuser was.

Finding –“No Abuse”.

Corrective Action: Guardian will provide written visitation guidelines for Individual.

l) **New Hope Home**

No activity to report

m) **Phoenix-N-Peace, Inc.**

**HOPE Intensive Home:**

No activity to report

The program was closed on November 15, 2011.

**Residential**

On November 23, 2011, the Executive Director was notified by the Support Coordinator, that the hospital (John Randolph Medical Center) found rubber gloves stuffed in the rectum of a client. This was causing her to not have a bowel movement. There was no evidence that this occurred prior to her being admitted to the hospital. Unable to determine who was liable.

On December 7, 2011, the Executive Director was informed by a DSP on the medical team that an individual had been hit in the eye by another DSP. The DSP admitted he hit the individual in the eye. Abused was found and the DSP submitted his resignation on December 12, 2011.

On December 23, 2011, a client complained of feeling ill. He was referred to the medical team to visit the doctor. He was then taken to John Randolph Medical Center. He was admitted due to heart problems. His heart rate was unstable. He was discharged on December 27, 2011. Within three weeks of his discharge date he is to see a heart specialist.

**Day Support**

No activity to report

n) **Progressive Adult Rehabilitation Center, Inc. (P.A.R.C.) –**

**P.A.R.C Osage House**

One incident of medication error.

**P.A.R.C Day Support**

No activity or changes to report

**P.A.R.C Supported Living Services**

No Activity or Changes to Report

o) **Pryor House**

No Activities or Changes to report.

p) **Southside Regional Medical Center, Inpatient Services**

Each incident of restraint and seclusion to individuals was carefully monitored by a physician to ensure safety; time limited approval for continuation of restraint, seclusion, and no harm to staff members.

On October 1, 2011, a 44 year old female was placed in involuntary time out for one hour (two episodes) due to threatening behaviors and distraught demeanor. Patient was also having auditory hallucinations.

On October 10, 2011, a 56 year old male was restrained for three hours and 15 minutes due to schizophrenic behavior, threatened to harm staff. Patient was later released into police custody.

On October 29, 2011, a 51 year old female was placed in timeout for one hour (two episodes) due to being euphoric and disruptive with a bipolar illness. The patient also pushed another patient in the hallway.

On October 29, 2011, a 19 year old female was restrained and placed in seclusion for two hours due having a psychotic breakdown following a long period of sleep deprivation. Patient exuded disruptive and out of control behavior that made her a risk to herself and others.

On October 30, 2011, a 51 year old female was secluded for three hours and 15 minutes due to bipolar illness. Meds were given for severe disruption of milieu and perceived threats to staff.

On November 1, 2011, a patient alleged a mental health worker threatened him when he was asked to remove his feet from a chair. Patient would not say what the threat was. The nurse on duty did hear a loud noise, when she entered the room she did see a chair turned over. She tried to explain to the patient that the comment made by the staff member was not a threat. At no time did the nurse witness the staff member verbally or physically placing harm on the patient. The patient did walk up to the staff member and bumped him with his stomach. The nurse intervened by stepping in between them. The staff member walked away. After the investigation there was no evidence of abuse. It was noted that things could have been done differently, for instance rather than engaging with the angry patient, he could have walked away.

On November 12, 2011, a 27 year old male was restrained for three hours for psychotic behavior. Staff was unable to handle him. Patient was repeatedly hitting his head with the telephone receiver.

On November 30, 2011, a 22 year old female was restrained for eight hours and 15 minutes. Patient was brought to the Behavioral Health Unit in handcuffs by the police for out of control and threatening behaviors. Threatened harm to the staff. She was unable to be transition out of restraints due to continued perception of staff harm.

On December 6, 2011, a 35 year old female was restrained for one hour and 15 minutes due to bipolar illness and mild mental retardation. Patient was hitting and kicking staff members. Seclusion and medication was required to manage and redirect patient. She remained on 1 to 1 supervision.

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On December 7, 2011, a 35 year old female was placed in seclusion for thirty minutes due to cycling mood swings and harm to staff. Seclusion was short due to medication and de-escalation.

On December 20, 2011, a 68 year old male was restrained for 13 hours due to schizophrenic behavior. There was repeated physical assault to staff and a peer. There were several attempts to transition him out, but the assault continued. The patient stated he felt safer in the restraints, due to voices telling him to hit people.

On December 21, 2011, a 68 year old male was restrained for three hours due to paranoia, schizophrenic behavior. The patient also had hallucinations to hit people. The restraints were removed when he went to sleep.

On December 27, 2011, a 68 year old male was restrained for two hours and 30 minutes due to schizophrenic behavior. Third restraint for this patient. He remained on 1 to 1 supervision. Restraints were removed when patient stated he felt safe for now.

q) **Southside Regional Medical Center Outpatient Services** –  
No activity or changes to report.

r) **T'LAB, Inc.** –  
No activity or changes to report.

s) **Visions Family Services - Residential**

On October 15, 2011 a client at the Rockfield House became verbally and physically abusive toward another client over a basketball game. The police were called; no charges were placed against either person. They were separated for the night. No evidence of abuse.

On November 5, 2011, a resident of the Tipton House taken on a scheduled outing, where he became agitated and aggressive and demanded to leave the vehicle. When the vehicle stopped, the resident ran into the woods. The staff member was able to catch him. The staff member was unaware that security for ICS was parked nearby. The security officer had some concerns and reported a domestic situation was occurring. The staff member explained who the client was and that he was Intellectually Disabled in his care. After looking at the video the security officer placed the staff member under arrest stating it looked more like assault than attempting to get the individual under control. Visions conducted an investigation and there was no evidence of abuse.

On December 9, 2011, a resident (A) of the Lucas House was involved in an assault with another resident (B). The resident (A) was struck several times without cause by resident (B). The staff member stated she at no time heard any noise or observed an assault. The overnight staff noticed bruising under the eyes of resident (A). The house supervisor was notified. The investigation concluded no evidence of abuse.

**Day Support**

No activity or program changes

**Intensive In-Home**

No activity or program changes.

**Therapeutic Day Treatment**

No activity or program changes

Upon receiving and reviewing all reports submitted, Mr. Barlow reiterated the importance of completely filling out the Activity Report Form. Every blank needs to be filled in.

**X. Announcements / Updates**

The next regular scheduled meeting will be held Thursday, April 12, 2012, 5:30 PM at Starkewood Counseling Services, 589 S. Crater Road, Petersburg, VA.

XI. A motion was made and passed at 7:00 PM that the Local Human Rights Committee go into Closed Session pursuant to the Virginia Code 2.2-3711-A.15 for the protection of the privacy of individuals, their records in personal matters not related to public business. Ayes Mary Wallace, Jean Grim.

XII. A motion was made to reconvene back to open session. Ayes Daniel Moore, Mary Wallace.

**XIII. Other Actions**

**XIV. Adjournment**

There being no further business, the meeting was adjourned at 7:15 PM.

Crater Local Human Rights Committee Meeting  
Thursday, January 12, 2012